



**Five Year Accessibility Plan
2025-2026 Progress Report**

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Local Law 12 of 2023 (“Local Law 12”), codified as section 23-1004 of the NYC Administrative Code, required City agencies to prepare and publish five-year accessibility plans. NYCEDC, in support of the City’s efforts to promote and increase accessibility, published a proposed Five-year accessibility plan in March 2024 on its website.

Click here to access: [NYCEDC-Proposed-Five-Year-Accessibility-Plan-2024](#)

[Click here to access the NYCEDC First Year Accessibility Progress Report 2024-25](#)

Local Law 12 further requires City agencies to publish an annual report, setting forth the progress they have made toward achieving the goals in their Five-year accessibility plans.

NYCEDC’s progress report for 2025-2026 follows below:

General

NYCEDC’s mission is to create a vibrant, inclusive, and globally competitive economy for all New Yorkers. As part of NYCEDC’s commitment to inclusion, NYCEDC strives to ensure that all programs, services, and operations are accessible to people with disabilities.

Over the past year, NYCEDC has taken key steps in advancing the accessibility goals in areas such as physical and digital access, workplace inclusion, and communication.

Disability Service Facilitator and Other Key Accessibility Information

NYCEDC's Disability Service Facilitator:

Seema Malik, Director of Accessibility

Equity and Community Impact

New York City Economic Development Corporation

One Liberty Plaza, New York, NY 10006

Email: accessibility@edc.nyc

Telephone: (212) 619-5000

The name of the office responsible for preparing and updating NYCEDC's five-year plan:

NYCEDC Equity and Community Impact

[link to NYCEDC's grievance procedure for members of the public](#)

[link to NYCEDC's website accessibility statement](#)

NYCEDC's Progress Report

NYCEDC is committed to ensuring that its workplace, services, programs, and activities are accessible, accommodating, and inclusive of people with disabilities. Below is a summary of the key progress made in the areas outlined in our Five-Year Plan:

- Physical Access
- Digital Access
- Programmatic Access
- Effective Communication
- Workplace Inclusion
- Company-Wide Trainings

Physical Access

NYCEDC's principal place of business is One Liberty Plaza, New York, NY 10006. This is a leased office space that is owned and operated by Brookfield Properties.

As of May 2026, NYCEDC has:

- Developed Universal Design goals with an external consultant and launched pilot projects.

By May 2027, NYCEDC plans to:

Complete a comprehensive survey of its office space and make a good faith effort to implement accessibility improvements identified by the survey, ensuring that the office space is fully inclusive for all employees and visitors.

Digital Access

As of May 2026, NYCEDC has:

- Engaged in a comprehensive audit of NYCEDC’s website, evaluating accessibility issues across the site, including content and interactive elements.
- Installed a web accessibility widget on the NYCEDC website to enhance external user experience and accessibility.
- NYCEDC routinely offers Digital Accessibility training to individual departments to increase staff knowledge of best practices for making digital content more accessible, with a focus on staff involved in creating public/external documents and materials.
- Changed hard to comprehend color contrasts on the NYCEDC website based on user feedback.

By May 2027, NYCEDC plans to:

- Expand deployment of accessibility widgets across all NYCEDC managed websites.

Programmatic Access

As of May 2026, NYCEDC has:

- Hosted an informational tour of the NYC Ferry system for people with disabilities in collaboration with New York City Department of Transportation (NYC DOT).
- Conducted a learning and feedback session with members of the disability community on NYC Ferry's new ticketing machines.
- Collaborated with the Metropolitan Transportation Authority (MTA) to identify accessible Access- A-Ride drop-off and pick-up locations by NYC Ferry landings.

By May 2027, NYCEDC plans to:

- Publish informational videos for people with disabilities on how to use the NYC Ferry system.

Effective Communication

As of May 2026, NYCEDC has:

- Conducted training on conducting accessible events in partnership with MOPD (Mayor's Office for People with Disabilities).
- Created a checklist for conducting accessible events.

By May 2027, NYCEDC plans to:

- Develop procedures for external events so that locations accommodate accessibility for all expected attendees and provide

NYCEDC staff with training to ensure familiarity with the new procedures.

Workplace Inclusion

As of May 2026, NYCEDC has:

- Collaborated with the Partnership on Inclusive Internships (PII) to create internship and employment opportunities at NYCEDC for individuals with disabilities, advancing the goal of ensuring a more inclusive workforce. We hired our first intern in 2025 and our second intern in 2026.
- Conducted Disability Etiquette Training, open to all NYCEDC staff, to raise awareness and encourage respectful and inclusive interactions in the workplace. This training will be offered on an ongoing basis with periodic follow-up sessions to reinforce the concepts. A debrief session was held after the training. In 2026 it will be offered for the third time.
- Continued to support NYCEDC's Disability Inclusion Alliance (DIA) Employee Resource Group (ERG) to provide year-round programming to promote disability inclusion, foster a supportive community for employees with disabilities, and raise awareness across NYCEDC.

Company-Wide Trainings

As of May 2026, NYCEDC has:

- Offered the following training courses, open to all NYCEDC staff members. Recordings and slides are available on the NYCEDC internal website:
 - Disability Etiquette Training – May 2025
 - Accessible Events Training – July 2025

By May 2027, NYCEDC plans to:

- Offer the following training courses/panel discussions:
 - Disability Etiquette Training
 - Accessibility Convening - Building Inclusive Pathways to Employment for People with Disabilities
 - Universal Design: Thinking About Disabilities and Accommodations in the Built Environment

Conclusion

NYCEDC is committed to ensuring accessibility for all and will continue to make significant progress toward the goals outlined in its proposed Five-year accessibility plan published in March 2024. NYCEDC intends to focus on further enhancing physical, digital, and programmatic access, as described in this progress report in the year ahead.